

Effective February 13, 2012

Payment Options for International Customers

(Subject to change without notice)

SymCom and SSAC offer numerous methods for international customers to pay for their order while still fitting their individual needs. Below you will find an explanation of each of these methods. If you need further assistance or have questions, please contact customerservice@symcom.com.

Prepay in Advance

With the prepay in advanced option, you (the customer) submit your order directly to SymCom/SSAC. We will then provide you with a Proforma Invoice to pay against. Once we receive payment, we will provide you with an estimated ship date.

You can prepay in advance in the following ways:

- **Wire Transfer** – There will be a \$30 fee added to your Proforma Invoice if you choose to use this method. Once the wire transfer has cleared our bank, we will provide you with an estimated ship date.
- **Check** – You may mail a check to pay the Proforma Invoice in full. The check must clear our bank before we will provide you with an estimated ship date.
- **Credit Card** – If paying list price for your order, you are eligible to pay the Proforma Invoice with a credit card. Once the credit card payment has cleared, we will provide you with an estimated ship date.

Letter of Credit

With the letter of credit option, you submit your order directly to SymCom/SSAC providing your banking information. We will then provide you with a Proforma Invoice and letter of credit instructions. Once our bank has advised the receipt of the letter of credit, we will provide you with an estimated ship date and documents upon order shipment.

Please remember the following when paying by letter of credit:

- There will be a \$400 fee added to your Proforma if you choose to use this method.
- Your bank of choice will need to be approved by our bank. If they are not, you will need to use another bank.
- Orders cannot exceed \$172,000 USD.
- You will be responsible for arranging the pickup of your goods from our dock.

Build Your Trade Credit Process

You can earn the privilege of trade credit through a series of positive events. In each of the below stages, you will need to place 3 or more orders within 6 months to grow your trade credit and advance to the next stage:

Stage 1: All orders prepaid in full.
Stage 2: All orders 25% trade credit/75% prepaid.
Stage 3: All orders 50% trade credit/50% prepaid.
Stage 4: All orders 75% trade credit/25% prepaid.
Stage 5: 100% net 30 trade credit.

- Average business for each 6 month period must be comparable.
- All other standard terms and conditions will apply.